



The Vancouver Botanical Gardens Association (VBGA) was informed by the Vancouver Park Board that VanDusen Botanical Garden will be re-opened this Friday, May 1st, on a limited opening basis, to offer a safe outdoor experience. Welcome back! This decision was made by the Vancouver Park Board, in consultation with industry partners and Vancouver Coastal Health. Bloedel Conservatory remains closed at this time.

Please note the following:

1. Vancouver Botanical Gardens Association (VBGA) **Members** will be required to reserve online an entry time slot prior to their visit, to limit contact in the Garden. Starting at **9am on Tuesday, April 28th**, current members are welcome to reserve tickets [here](#). Use password **VDMEMBERS** to access member reservation site. **There is no opportunity to purchase in-person at VanDusen Botanical Garden.**
2. Only Members with a current valid membership can enter VanDusen Botanical Garden during the pre-booked entry time slot. Members will be requested to present and scan their membership card and their reservation ticket to enter.
3. Please check your membership card which will include an expiry sticker that includes the month and year of expiry. If you are unsure of your expiry date, please email membership@vandusen.org.
4. At this time, **there will be no opportunity to purchase or renew a membership in-person at the entrance of the VanDusen Visitor Centre**, but you are welcome to purchase or renew online [here](#).
5. If purchasing or renewing online, please provide 48 hours for our database to update before entering the Garden.
6. VBGA staff continue to work remotely and will not be available at VanDusen Botanical Garden to answer your questions in person. Please email membership@vandusen.org or call **604-257-8675** with any questions in advance of visiting VanDusen Garden.
7. Hours of operation are modified to provide the safest member experience. Starting Friday, May 1st, the Garden will open to the public Monday to Friday, 10am to 7pm, and from 9am to 7pm on weekends. VBGA members will have **exclusive morning** access from **9am to 10am**,

Monday to Friday upon reserving a pre-booked ticket and will also be able to reserve time slots during the public hours.

8. A maximum of 30 people will be permitted in each time slot (every half hour).
9. The sites will operate with new physical distancing procedures to ensure a safe experience. We thank you for your understanding during these unprecedented times and your patience during this limited reopening. The Park Board will continue to review the feasibility of the re-opening of VanDusen Botanical Garden and may adjust based on the latest information provided by VCH and the Provincial Health Officer. We will keep you updated and informed.

We hope you are well and healthy, and as always, safe.
Sincerely,

A handwritten signature in cursive script that reads "Janene Preston". The signature is enclosed in a thin, dashed rectangular border.

Janene Preston
Director of Membership Services
Vancouver Botanical Gardens Association

